## **EXPLANATION OF PAYMENT**

 Payment Date:
 August 20, 2020

 Payee ID:
 123456789

 Reference Number:
 1234567 2

Claim Count: 3

Total Charges: \$375,003.00

Total Claim Payment: \$0.00

Total Provider Adj: \$42,000.24

Payment Amount: \$42,000.24

If you have any questions, please call (800) 621-3724.

2000001

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ABC PROVIDER 123 MAIN STREET PHILADELPHIA, PA 19309-2768

Register for ERA/EFT at https://register.instamed.com/eraeft and enter Registration Code: Q12345

# **Provider Claim Summary**

Date of Service From To	Procedure (Modifier)	No. of Units	Amount Billed	Allowed	Paid	Patient Responsibility	Other Ins. Paid	Non Covered	Withhold	Adjustment Reason	Remarks
Patient: 123456789	Member: 123456789 SMITH JANE				Claim ID: 12345						
Patient Account Number:123456789 Provider: 1093818239 PATRICK BURTON Interest:											
07/23/2020 07/23/2020	99213	1	\$125,001.00	\$14,000.08	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00	OA-23	
Total for Claim		•	<b>\$12</b> 5,0 <b>01.00</b>	\$14,000.08	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00		
Patient: 123456789 SMITH PAT         Member: 123456789 SMITH PAT         Claim ID: 12345											
Patient Account Number:123456789 Provider: 123456789 JOHN HOLMSTEAD Interest:											
07/27/2020 07/27/2020	99213	1	\$125,001.00	\$14,000.08	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00	OA-23	
Total for Claim			<b>\$12</b> 5,0 <b>01.00</b>	<b>\$14</b> ,0 <b>00.08</b>	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00		
Patient: 123456789 SMITH TONY         Member: 123456789 SMITH TONY         Claim ID: 12345											
Patient Account Number:123456789 Provider: 123456789 TIM SCOTT Interest:											
07/27/2020 07/27/2020	99213	1	\$125,001.00	\$14,000.08	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00	OA-23	
Total for Claim		•	<b>\$12</b> 5,0 <b>01.00</b>	<b>\$14</b> ,0 <b>00.08</b>	\$14,000.08	\$0.00	\$111,000.92	\$111,000.92	\$0.00		

This is a one-time use card payment for the claim listed above. The payment must be processed for the exact amount issued. No plastic will be issued, please use the information included on the card image to the right.

If you have questions about this payment, please call InstaMed at (866) 945-7990.

\*\*IMPORTANT\*\*\* Please read the instructions on the back before processing this card.

ABC PROVIDER 123 MAIN STREET PHILADELPHIA, PA 19309-2768 Amount: \$42,000.24

Date: August 20, 2020

Process Before: 11/30/2020 Virtual Card Payment

5400 2938 8283 8283

VALID **03/23** 

cvc **123** 

ZIP 19103



The InstaMed Virtual Prepaid Mastercard is issued by JPMorgan Chase Bank, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated.

## **ABC Health Plan Legal Text**

You, your beneficiary, or a duly authorized representative may appeal any denial of a claim for benefits by filing a written request for a review to ABC Health Plan. Requests for review or appeal may be mailed to ABC Health Plan 1880 JFK Blvd 12th Floor Philadelphia, PA 19103, ATTN: Claims Appeal or sent via fax to (215) 789-3680, ATTN: Claims Appeal. The request should include any issues outlining the basis of the appeal. As pertinent to the appeal, a review of the plan and its administration may occur.

A request for review must be filed within 60 days after receipt of the written notice of denial of a claim. A decision will be rendered by ABC Health Plan no later than 30 days after receipt of a request for review. If there are special circumstances, the decision shall be rendered as soon as possible, but no later than 120 days after receipt of the request for review. The decision, after ABC Health Plan's review, shall be in writing and shall include specific reasons for the decision. This decision shall also include specific references to the pertinent provisions on which the decision was based.

### **Instructions for Processing Your Payment**

#### To process this payment:

- Enter the unique 16-digit number on the Virtual Card payment into your credit card terminal
- Enter the exact amount of the payment for the claim(s) listed on the reverse side.
- 3. Enter the expiration date and CVC code listed on the Virtual Card
- 4. If your terminal requires a zip code, enter '19103' as the zip code

#### Helpful Hints

- The Process Before date represents the date at which point the funds on this Virtual Card can no longer be accessed. The "Valid Thru" date represents the expiration date of the payment instrument itself. Please ensure that you authorize this card before the Process Before date.
- If your credit card terminal requests a card type, enter Credit.
- This is a one-time use card to be used for the exact amount of the payment for the claim listed on the reverse side.
- If card is not used by the Process Before date, please contact InstaMed at (866) 945-7990.

#### **Information Regarding This Payment**

This healthcare payer ("payer") has elected to pay the claim(s) listed on this document electronically using a Virtual Card obtained through InstaMed. InstaMed is presenting the Virtual Card to you for payment on behalf of the payer. By accepting this Virtual Card as payment, you certify that the payment is deposited into an authorized bank account for your business. To receive payment using this service, you must correctly key in the Virtual Card information.

Payment will be credited to your merchant account when you accept the Virtual Card as payment using your credit card terminal. By accepting the Virtual Card as payment, you are agreeing to be paid by this means.

The only permitted use of the Virtual Card is to make a payment to the account of the Provider listed on this statement in payment of the service designated. If used for any other purpose, the transaction will be reversed.

Interchange fees will be deducted from your payment amount.

Questions? Contact InstaMed at (866) 945-7990,or email connect@instamed.com.

Page 3 of 3
ABC PROVIDER
12345678
123456789
20200820
\$42,000.24

ABC HEALTH PLAN 1880 JFK BLVD, SUITE 1200 PHILADELPHIA, PA. 19103

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Register for ERA/EFT at https://register.instamed.com/eraeft and enter Registration Code: Q12345

## **Adjustment Reason CODES**

## **Remarks CODES**

Code	Description	Code	Description
OA-23	The impact of prior payer(s) adjudication including payments and/or adjustments.		